

**CALIFORNIA RURAL INDIAN HEALTH BOARD, INC.
ACCESS TO RECOVERY (ATR)**

POLICY MANUAL	AAIR PROGRAM	PAGE	1 of 1
CHAPTER 24	APPEALS	NUMBER	c24.s1.0
SUBJECT	Purpose of the Appeals Process		
EFFECTIVE DATE	2/1/10		
REVISION DATE			

POLICY:

The purpose of the appeals process is to provide applicants, clients, authorized representatives of clients, and providers with an opportunity to appeal AAIR determinations made under an AAIR policy or procedure. Appeals may not be filed to challenge the provision or legality of an AAIR policy or procedure.

AAIR will review all appeals filed by applicants, clients, authorized representatives of clients, and providers who disagree with an AAIR determination. Appeals of both medical necessity determinations (level of care, type of service, quantity of services, etc.) and factual determinations (eligibility and enrollment, payment denials, etc.) must be filed using the appeals procedure described in c24.s2.0 – Requirements for Filing an Appeal.

[END]