

CALIFORNIA RURAL INDIAN HEALTH BOARD, INC.
ACCESS TO RECOVERY (ATR)
Access to American Indian Recovery (AAIR) Program

CHAPTER 23
GRIEVANCES

Section	Subject
1.0	Purpose of the Grievance Process <ul style="list-style-type: none">- What is the purpose of the grievance process?- What are reasons that a grievance may be filed?
2.0	Requirements for Filing a Grievance <ul style="list-style-type: none">- Who may file a grievance?- What information is required to file a grievance?
3.0	Review, Decision, and Notification <ul style="list-style-type: none">- Who reviews grievances?- Who makes the decision on a grievance?- In what time frame must a grievance decision be reviewed, made and noticed?- How is notice made to the grievant?
4.0	Reconsideration of Initial Determination <ul style="list-style-type: none">- What, if any, are the reconsideration procedures for a grievance determination?